

PURPOSE

The Ride United Program is a partnership between United Way Worldwide, Lyft, and 211 Utah that provides rides for Utahns who otherwise do not have resources for one-time transportation needs. Clients contact 211 Utah to schedule rides to and from their appointment.



Free ride service On-demand or up to one day in advance

Short-term use, not a recurring service Ride scheduling Monday - Friday 8:00 a.m. - 5:00 p.m.

Wasatch Front: Tooele to Cottonwood Heights and Bountiful to Bluffdale Northern Utah: Layton, Clearfield, Roy, Ogden, Brigham City, Tremonton, and Logan

ELIGIBILITY CATEGORIES



Medical: non-emergency medical appointments, returning from the emergency room, services at Veterans Affairs, substance use treatments/ discharge, dental/vision appointments, etc.



Employment: job interviews, one-time commute to/from work, fingerprinting, pre- employment paperwork, etc.



Food Access: commute to/from food pantry/ distribution sites, application for SNAP/WIC benefits, etc.



Financial: commute to/ from financial coaching/ empowerment services, tax preparation services, application for Medicaid/CHIP benefits, application for housing benefits, etc.



Education: commute to/ from classes, trainings, parent/guardian engagement, etc.

Client eligibility is determined by 211 Utah team members; clients should average one to three round trips to overcome short-term transportation barriers. Clients must adhere to Lyft's Safety Policies for riders and have access to a phone or internet to schedule a ride

CONTACT

If you are a provider, please contact **Eduardo Cerna** for more information at **eduardo.cerna@uw.org**. Clients can contact 211 Utah by email, chat, phone, or text to ask about scheduling a ride.



Dial 211 or 888.826.9790



211utah.org



211Utah App



Text ZIP Code to 801.845.2211



211@uw.org